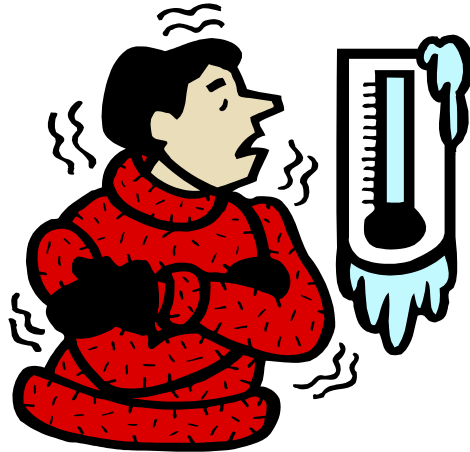


You have a right to shelter when it is below 32 degrees!



- ✓ Have you lost your housing?
- ✓ Are you staying in an unsafe place?
- ✓ Do you need shelter tonight?
- ✓ Do you or one of your kids have a serious health condition
and need shelter tonight?

Need shelter tonight?

Call the Shelter Hotline at **1-800-535-7252**

Call the Domestic Violence Hotline at **202-529-5991**

Still need help getting into shelter?

Call the Legal Clinic for the Homeless at **202-328-5500**

Know your rights this winter!

- You have the right to be placed in a family shelter if
 - You are at least 6 months pregnant or you care for a minor child or a dependent adult child
 - You are a DC resident
 - You have no safe place to stay and
 - It is forecasted to be freezing overnight
- You have the right to receive shelter that meets your family's disability related needs
- You have the right to receive a written notice about
 - Whether you are eligible for shelter
 - Whether you will be placed in shelter today
 - Whether you are Priority 1 (no safe place to stay) and if not, why not
- You have the right to appeal the decision about whether your family is eligible for shelter and whether your family will be placed in appropriate shelter

The Family Resource Center CANNOT

- Deny your family shelter on a freezing day because you do not have the right documents
- Refuse to accept your application for shelter
- Tell you to split up your family in order to get shelter
- Require you to bring in a custody order

* For help with your rights call the Washington Legal Clinic for the Homeless at 202-328-5500. The Legal Clinic's services are **free**. If there are costs related to your matter such as court costs and filing fees, we will discuss with you the need for such payment. If you are dissatisfied with the Legal Clinic's handling of your matter, you may contact the Executive Director at 202-328-5500.